

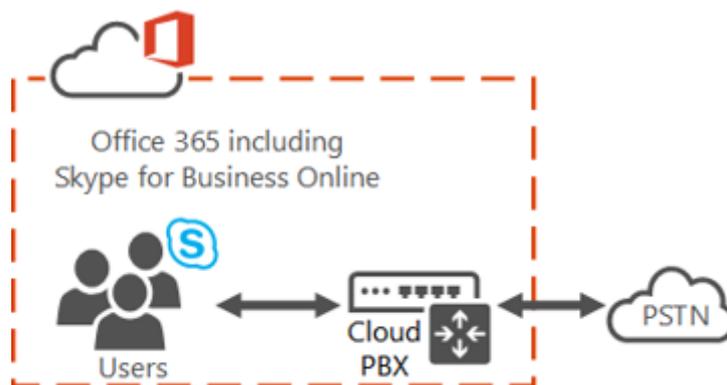
VxCloud O365 Cloud PBX

VxCloud O365 Cloud PBX solutions is presented as an end to end Cloud hosted telephony solutions. The following telephony managed services is provided as part of the VxCloud O365 Cloud PBX solutions:

- Provide the licensing consulting based on the Microsoft Cloud Service Provider (CSP) licensing. Manage clients Cloud PBX licensing requirements.
- Deployment and activation of the Cloud PBX Licenses and configuration of the client O365 portal
- Provide the required domain name and SIP changes required by O365 Cloud PBX. DNS configuration and changes.
- Scope the hardware required to support the clients Cloud Hosted PBX solution including the Cloud Connector Edition (CCE), the Gateways from Sonus if required, the PSTN access including VoIP (SIP) and hosted BRI / PRI.
- The user devices configuration including the desktops phones system (Yealink and Polycom)
- Cloud O365 Skype For Business PBX The Video Conferencing System (Polycom Trio)
- Deployment of the Skype client to the desktops and Mobile phones
- Provision of Integrated awards winning SD-WAN unified communication solutions that provides the best service for clients that want to use Video Conferencing and Site to Site Conferencing (Achieving High Availability Unified Communication Services).
- Provide peering in South Africa Data Centre (Teraco) for faster access to O365 Skype for Business Cloud PBX.

PBX is a phone system within business. The Skype for Business Cloud PBX add-on gives you PBX capabilities, but without the complicated and expensive equipment.

With the Cloud PBX add-on, clients can use Skype for Business to complete basic tasks such as making and receiving calls; transferring calls; and muting or unmuting calls, from nearly anywhere with internet access. It's available worldwide!



Cloud PBX Features

By using Cloud PBX, your Skype for Business users will get the following features:

O365 Cloud PBX Feature	Description
Call answer/initiate (by name and number)	Answer inbound calls with a touch, and place outbound calls either by dialling the full phone number or clicking a name in Skype for Business or Outlook.
Call delegation and call on-behalf (for example, manager and admin)	Make or answer calls on behalf of a manager you support. Notifications make it clear to all participants when calls are being answered or made for someone else.
Call forwarding and simultaneous ringing	These features allow you to set up forwarding rules so your calls can go with you anywhere, and you can forward calls to colleagues or to voicemail.
Call history	Keep track of all your conversations in one place, whether those conversations are from IMs, phone calls, or impromptu and scheduled meetings. Conversations are recorded in your call history.
Call hold/retrieve	Use when multiple calls occur at the same time. When you answer the next inbound call or place an outbound call, your current call goes on hold automatically.
Call transfer (blind, consult, and mobile)	Transfers calls to another person. Or, if you need to leave your office, but want to continue your conversation, you can transfer the calls from your PC or IP phone, to your cell phone or tablet.
Caller ID	Calls from inside your company display a detailed caller ID that pulls information from your corporate

	directory, showing you a picture and job title instead of just a phone number.
Camp On / tag for status change	This feature allows you to tag people who are currently unavailable and get notified when their presence changes and they're ready to take phone calls.
Device switching	Enables you to play your call or meeting on another device.
Distinctive Ringing	Play different ringtones for the different types of calls you get every day, so you quickly know who is calling you.
Do-not-disturb routing	Controls your inbound communications with presence, enabling you to block all incoming communication except from those you specifically indicate.
Make Skype for Business calls using your desk phone for audio	When your desk phone is configured to work with Skype for Business, you can call people in your organization through Skype for Business, and the audio for the call will flow through your phone. Note: This can also be done with PBX phones that are used for hybrid users.
Integrated dial-pad	Dial by name or by number anywhere in the search bar and in the dial pad, speeding up the process of making outbound calls.
Music on hold	Plays music when you place a call on hold, so your callers know you're still there and the call hasn't accidentally dropped.
Team calling	Sends your calls to your team either immediately or after a set time period.
Video call monitor	You can see the speaker's name and video stream in a small floating window, so you're always ready to respond to any questions.
Voicemail	Here's how Cloud PBX voicemail works: When a user receives a voicemail, it will be delivered to their mailbox as an email with the voicemail message as an attachment. They can also listen to their messages over their Skype certified desktop phone, all Skype for Business applications, or Lync for Mac. Cloud PBX voicemail includes personalized greeting, message waiting indicator, and reply with call. You can have all of your voicemail deposited in mailboxes and made available through Skype for Business on your PC, mobile device, and IP phone.
VxCloud Cloud Hosted Cloud Connector Edition	VxCloud provides PSTN Calling for O365 Cloud PBX with the deployment of the CCE (Cloud Connector Edition) server that provides integration with the local Telephony services.
Sonus Gateway	The Sonus Gateway is used to connect the O365 Cloud PBX with the cloud hosted IP-PBX. VxCloud provides a virtualisation version for companies between 10-300 and appliance for the clients from 300-250

VoIP and PRI	VxCloud provides VoIP and PRI (E1) connections into the clients O365 Cloud PBX.
Phone Devices	VxCloud provides onsite phone handsets from Polycom and Yealink (Skype O365 Cloud Certified) as O365 Cloud integrated devices.
Managed Services	VxCloud recommends that a detailed O365 Skype for Business Cloud PBX design is completed. Including the PSTN and Networking requirements.



Polycom™

Yealink
EASY VOIP



Sonus®