



VxCloud Cloud IP-PBX

Our Cloud PBX is a cost-effective replacement for onsite and outdated phone systems. The main focus of the Hosted Cloud PBX is to reduce cost and increase productivity. Clients can communicate seamlessly across all office locations through the support of the VxCloud Cloud Networking SD-WAN service.

VxCloud clients don't have to settle for expensive legacy phone solutions. The VxCloud IP-PBX system lets you connect over the internet through the new VxCloud SD-WAN hosted network. The use of all types of networks and modern communication devices is making communication with colleagues and clients more efficient, flexible, and affordable.

All VxCloud clients can now experience the benefits of a technologically-advanced Cloud IP-PBX phone system. Compared to traditional PBX, our Cloud IP-PBX service is a lot less costly and more efficient thanks to the use of Voice over Internet Protocol (VoIP) technology and our Cloud Hosted SD-WAN solution allowing the use of any network internet network connection. In addition both QoS and QoE (Quality of Experience) are used to provide a superior voice and communication service quality. Clients can send fax over the Internet and make long distance calls without worrying about a humungous phone bill at the end of the month.

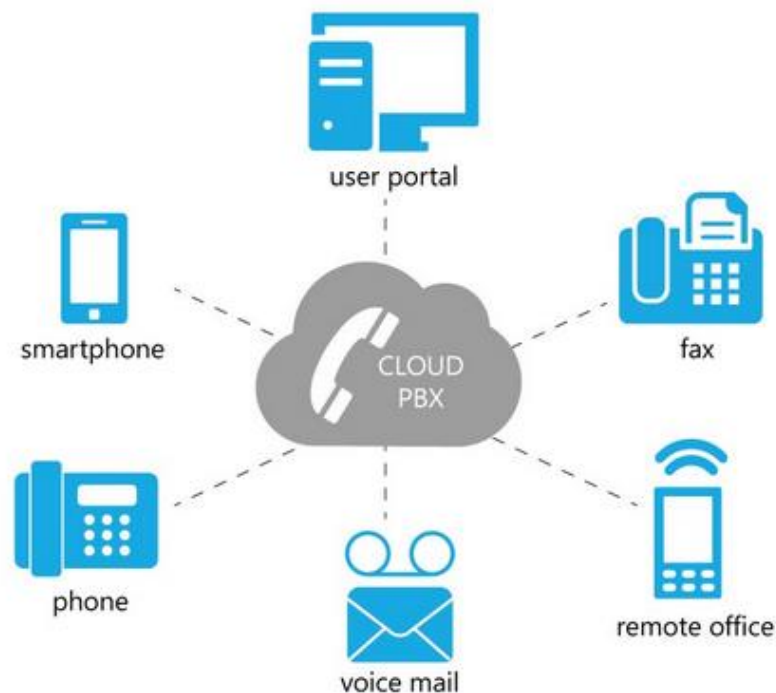
VxCloud Cloud IP-PBX phones system let your business expand or move locations without having to worry much about changes in your communication system (Yes we have the network to support that move based on the new VxCloud hosted SD-WAN).

VxCloud Cloud – VoIP Cloud Networking Services

The ratio between bandwidth and VoIP is finally achieved with the VxCloud Cloud Hosted SD-WAN network.

VxCloud Cloud Hosted IP-PBX

- VxCloud provides clients with a hosted IP-PBX solution that is unappalled in features
- VoIP calling and trunking is provided to Telkom, Vodacom, Liquid Telecom and SIP Services VoIP Connections
- Free calling between branches and onsite where the Cloud IP-PBX systems are deployed
- All the VoIP features are applied
- The only features that is negotiated is call recording, information data growth is expected when calls are saved. Call recording solutions provided on request.
- No long term contracts are provided thus allowing clients to connect and disconnect when required



VxCloud Cloud IP-PBX Features

- **Caller ID for incoming calls**
- **Block caller ID for incoming calls**
- **Call forwarding of calls to other numbers and mobile numbers**
- **Follow me allows one incoming number to ring on a set of rules to multiple phone devices**
- **Call hunting for incoming call to ring on multiple devices**
- **Call hold with as many extensions as required**
- **The transfer of calls is provided**
- **Setup a call conference bridge thus providing call conferencing to more than one conference session if required**
- **Call waiting is provided to hold calls when busy**
- **Do not disturb**
- **Voicemail including pin / password protected**
- **Voicemail options and greeting recordings**
- **Voice to email is the delivery of a wave data file to the mailbox**
- **Setup Pin dialling and virtual extensions**
- **Hunting provided with customization**
- **Setup ring groups and special ring configurations**
- **Multiple levels of IVR and inbound numbers are linked to different IVR's**
- **Setup nested IVR**
- **The configuration of IVR and call routing for day night messages and custom greetings such as holidays and special promotions**
- **The Music on Hold, Digital receptionist recordings and custom voice messages can be configured and uploaded**
- **Any customization can be provided for call control including limiting the number of calls outgoing and incoming**
- **Outgoing and incoming call reporting**
- **Billing information system can be provided on request**
- **The extensions can be managed for inter-networking dialling**
- **Full VoIP features are provided for the system including allocation of numbers 011, 012, 015, 014, 021, 087 and more**
- **Number porting is provided and managed including number forwarding in case of networking failure**
- **VxCloud includes the Cloud IP-PBX soft phone that has plenty to offer. High Quality Voice & Video Calls, Instant Messaging, Voice Conferencing, Files Exchange, Faxing, CRM integrations and much more – delivered in a single application capable of supporting you at any time on any device and platform you are using.**
- **Mobile client that supports iOS and Android**

VxCloud Cloud Hosted IP-PBX Call Centre

- **Queues management**
- **Agent status**
- **Real time statistics**
- **Quality of Service**
- **Instant text messaging**
- **Outlook integration**
- **Dynamic Agent login**
- **Alerts / Threshold**
- **SoftPhone client**
- **CRM integration**
- **Browser integration**
- **Agent assistance**